

Head office
Genelec Oy, Olvitie 5, FIN-74100 IISALMI, FINLAND
Phone: +358 17 83 881, Telefax: +358 17 812 267
E-mail: genelec@genelec.com

Warranty and Product Lifetime (Finland)

General

Genelec products are highly regarded for their bulletproof reliability and extremely long lifespan. For decades Genelec has built long lasting solutions for audio professionals, starting with Genelec's very first S30 studio monitor back in 1978.

Today we, at Genelec, still receive requests for repairs and spare parts for products manufactured in the early 1980s – and we are able to service most of them. We carry a substantial spare parts inventory for all the models manufactured during the company's long history.

Spare parts availability is guaranteed for many years (in minimum 5 years) after production has been discontinued. In all cases, we at Genelec will always provide service as long as we are able to source the appropriate spare parts.

Warranty Terms for Genelec Products purchased from Finland

All Genelec products are supplied with a minimum of 2 years warranty (from the date of purchase) against manufacturing faults or defects effecting to the product's performance. During that time Genelec and its distributors will cover the cost of warranty service labor and spare parts.

As part of Genelec's sustainability program, from the 1st of January 2015 Genelec provides an extended spare parts warranty period of 3 years, in addition to the normal 2 years warranty terms. This applies to all registered products, and proof of purchase is mandatory. During this extended period Genelec will cover spare parts free of charge including labor costs for Genelec products serviced in Genelec Oy Headquarters in Iisalmi.

To qualify for this extended warranty, each product should be registered via our Community. The link you can find from Genelec web pages;

<https://www.genelec.com/product-warranty-lifetime>

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