

Warranty Information

All products sold by SY Electronics come with a 2-year return to base warranty (RTB), additional warranty can be purchased at the point of sale and up to 90 days following the purchase/invoice date.

The extended warranty can be purchased to add an additional 12 months over and above the standard warranty up to a maximum of three years, giving the product an overall warranty of five years in total.

Return to base warranty process in returning a faulty item is as follows

1. Contact SY Electronics Ltd at 0161 868 3450 to obtain an RMA number or email info@sy.co.uk.
2. Fill out the Return Material Authorisation Form in its entirety.
3. Place the RMA Form in the box with the item(s) being returned.
4. Return the authorised item(s) per shipping instructions.
5. RMA forms can be obtained by following this link [RMA Form](#) or download from the support section of our website, www.sy.co.uk
6. Once received, the product will be inspected by engineering and you will be advised of their findings.
7. If the issue is covered under warranty, then a repair/replacement/credit will be offered.

Extended warranty pricing

Warranty	Cost
Years 1 & 2	Free
Year 3	10% of SRP
Years 3 & 4	20% of SRP
Years 3, 4 & 5	30% of SRP

The above is subject to SY electronics standard T&Cs